

W-02514A-14-0343

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen MadridPhone:Fax: MAY -7 P 3:31Priority: Respond Within Five DaysOpinion No. 2015 - 122265Date: 5/7/2015Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Kaye D.

Neal

Account Name: Kaye D. NealHome:Street:Work: (000) 000-0000City: Green ValleyCBR:State: AZ Zip: 85614is:Utility Company: Quail Creek Water Co., Inc.Division: WaterContact Name:Contact Phone:Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****DOCKET NO. W-02514A-14-0343*****

5/3/2015

Kaye D. Neal

Arizona Corporation Commission

DOCKETED

MAY 07 2015

Case or Utility Company: Quail Creek Water Company

Docket #: W-02514A-14-0343

Position: Con

DOCKETED BY

This Rate Increase should not be approved. Quail Creek Water Company sells water and the amount they charge their customers should only be for the amount of water consumed. The size of their customer's plumbing should be irrelevant. Charging extra for a 1 inch water meter delivering the same amount of water as their neighbor who has a 5/8 inch meter seems more like a scam than a solid business practice. It should not be allowed. My home of eleven years has a 1 inch water meter. Over this eleven year period Quail Creek Water Company has charged me as the same rate as all of my neighbors. It did not matter whether your home had a 1 inch or a 5/8 inch meter, the rate was the same and was only for the amount of water consumed. What has happened that they now feel that they need to charge more for homes with 1 inch meters? If they have a legitimate reason for doing this they should have done this eleven years ago. If they need more revenue then they should raise their rate equally across all of their customers instead of making the one inch metered customers bear the brunt of their increase. Please deny this proposed rate increase.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
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Investigator's Comments and Disposition:

5/7/15 Opinion noted and filed in Docket No. W-02514A-14-0343. closed
End of Comments

Date Completed: 5/7/2015

Opinion No. 2015 - 122265

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UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

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Priority: Respond Within Five Days

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Date: 5/7/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Charlie & Marcia**

Corbett

Account Name: Charlie & Marcia Corbett

Home:

Street:

Work: (000) 000-0000

City: Green Valley

CBR:

State: AZ Zip: 85614

is:

Utility Company. **Quail Creek Water Co., Inc.**

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****DOCKET NO. W-02514A-14-0343*****

5/1/2015

Charlie & Marcia Corbett

Case or Utility Company: Quail Creek Water Co.
Docket #: W-02514A-14-0343
Position: Con

I honestly don't know if any rate increase is justified since I have yet to see the numbers. BUT I do know that varying the charge based on what size water meter the builder happened to install make NO SENSE. This is a retirement community and most all houses are occupied by two people regardless of size. Also larger foot print means less landscape on fixed size lots.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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End of Comments

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